

#### Flooring Expo Limited Lifetime Warranty:

Flooring Expo by Carpet King guarantees the quality of workmanship to be professional and in keeping with standards set by the flooring industry. Should further installation service attributable to the original installation of your flooring be required during the life of your floors, Flooring Expo by Carpet King will return and provide that service at no cost to you for the life of the floor. "Life of the Floor" is defined by lifespan of the floor covering installed, as determined by the manufacturer's warranty.

This Lifetime Limited Installation Warranty is valid only for residential installations performed by a Flooring Expo by Carpet King installation professional and will be invalid if the flooring condition is due to improper maintenance or cleaning, abuse, excessive moisture, vandalism or alteration.

Please note that in most installations, seams are necessary. Our installers are trained to minimize seams; however, seams are inevitable and may be visible. This is normal and should be expected, and is not covered by this Limited Installation Warranty.

For assistance with your installation warranty please contact us at <https://www.flooringexpo.com/warranty-support>.

The Limited Lifetime Carpet Installation Warranty Requires the purchase of 1st Quality Carpet and Premium Cushion (SpillMaster ½", My Name is Best ½", Blue Ribbon Premium Rubber). Non-qualifying orders will be covered under the Flooring Expo One Year Installation Warranty.

The Limited Lifetime Hard Surface Installation Warranty Requires the purchase of 1<sup>st</sup> Quality Engineered Wood Flooring, WPC Flooring, RPC Flooring, Laminate, Sheet Vinyl, or Premium Luxury Vinyl Tile. Unless otherwise specified, SPC Flooring is not covered by the Limited Lifetime Installation Warranty. Non-qualifying orders will be covered under the Flooring Expo One Year Installation Warranty.

#### Flooring Expo One Year Installation Warranty:

Flooring Expo by Carpet King guarantees the quality of workmanship to be professional and in keeping with standards set by the flooring industry. Should further installation service attributable to the original installation of your flooring be required within 1 year of installation, Flooring Expo by Carpet King will return and provide that service at no cost to you.

This One Year Limited Installation Warranty is valid only for installations performed by a Flooring Expo by Carpet King installation professional and will be invalid if the flooring condition is due to improper maintenance or cleaning, abuse, excessive moisture, vandalism or alteration.

Please note that in most installations, seams are necessary. Our installers are trained to minimize seams; however, seams are inevitable and may be visible. This is normal and should be expected, and is not covered by this Limited Installation Warranty.

For assistance with your installation warranty please contact us at <https://www.flooringexpo.com/warranty-support>.

Detailed Warranty Posting:

### Lifetime Installation Warranty

Flooring Expo hereby warrants the installation of flooring materials as outlined below, in addition to the manufacturer's warranty covering the materials:

**Scope of Coverage:** This warranty covers the installation of flooring materials purchased from Flooring Expo and installed by our certified installers in residential installations.

**Duration:** The lifetime warranty remains in effect for the lifespan of the floor covering installed, as determined by the manufacturer's warranty.

### Coverage Details:

The warranty covers any defects in workmanship related to the installation process. It includes issues such as improper installation resulting in unevenness, gaps, or other visible defects.

### Exclusions:

This warranty does not cover damage caused by improper maintenance, misuse, abuse, neglect, accidents, or natural disasters.

It does not cover damage resulting from alterations, repairs, or modifications made by parties other than Flooring Expo certified installers.

Normal wear and tear, including scratches, dents, or fading due to sunlight exposure, is not covered.

Damage resulting from site conditions such as water damage, settling subfloors, or structural issues is excluded from this warranty.

### Claims Process:

To make a claim under this warranty, the original purchaser must notify Flooring Expo in writing within 30 days of discovering the issue.

Proof of purchase and installation from Flooring Expo must be provided.

Flooring Expo will inspect the installation and determine if the issue is covered under this warranty.

If deemed covered, Flooring Expo will, at its discretion, repair or replace the affected area of flooring.

### Limitations of Liability:

The liability of Flooring Expo under this warranty is limited solely to the repair or replacement of the affected area of flooring and shall not exceed the original purchase price of the order.

Flooring Expo shall not be liable for any incidental or consequential damages arising from the use or inability to use the flooring, including but not limited to loss of time, inconvenience, or loss of use of the property.